



TOUCH TONE TELLER

Telephone Banking Service

(515) 509-2552



Gain access to your account information day or night from the convenience of a touch tone phone. All you need for our Touch Tone Teller service are your account numbers and the last four digits of your Social Security Number to get started. Check your account balance, or transfer money – all at your fingertips!

Want to try Touch Tone Teller? Dial (515) 509-2552

- For information in English – Press 1 or Press 2 for Spanish
- For account information, Press 1; for website information Press 2, to end this call Press 9 or hang up
- Enter your account number followed by the # sign
 - If the account you entered is a Checking Account, Press 1
 - If the account you entered is a Savings Account, Press 2
 - If the account you entered is a Certificate of Deposit, Press 3
 - If the account you entered is a Loan, Press 4
 - To return to the previous menu – Press 9
- Please enter your personal identification number followed by the # sign
(First time users will enter the last four digits of your Social Security Number. You will then be prompted to establish your own four digit number.)
- Next, choose your option
 - For your current balance and last deposit, Press 1
 - To review transactions, Press 2
 - To transfer funds, Press 3
(Please note if you have more than one checking or savings account, have the last four digits of your account numbers ready.)
 - To make a payment, Press 4
 - For other checking account functions, Press 5
(if inquiring on a savings account; for interest information, Press 5)
 - To inquire into other accounts or to change your Personal Identification Number, Press 6
 - To return to the previous menu, Press 9
 - To repeat this menu – enter #
 - Simply hang up to end the call

We value your business and thank you for choosing Reliance State Bank. Please call with any questions you have on using Telephone Banking or other ways we can help to make your banking simpler, such as Online Banking and/or Mobile Banking options.